

# breakdown services | actors access

Updated February 2021

Hello Artists,

Staying connected while physically distancing.

We understand the ongoing personal and professional challenges and uncertainty and continue to do what we can to keep our community united during this extraordinary time.

## Helping you stay connected.

Not only have we designed and developed **Eco Cast Live** to allow auditioning to continue safely but we are also assisting schools across North America to present and release their performance showcases to Casting Directors, Talent Representatives and Studio and Network Casting Executives using **Eco Cast** and **Breakdown Express**.

For those of you who rely on our services (Actors, Casting, Talent Representatives, Filmmakers, Schools, Studios and Networks) we want to assure you that, despite the enormous impact on our industry, we are here. You can count on us to be here to provide continued customer support, training, development and the posting of projects as usual. We are also in contact with industry Unions, Guilds, Associations, and educational institutions and are working on initiatives to keep our communities connected.

We continue to release a wide range of projects for Casting. We are providing support for all auditions to be conducted remotely via **Eco Cast Live** and/or via **Eco Cast self-tapes**. This allows all profile and audition material to be uploaded securely and directly to Casting.

## We are in this together.

We are unwavering about the protection, promotion, support and fair representation of Actors.

Your **Actors Access** profile is free to create and maintain (you do not pay any initial or recurring account fees or for Eco Cast Live auditions) The majority of the features on your Actors Access profile are included with your free account. Any of our services that have associated costs are optional, are the lowest fees in the industry and do not restrict access to your profile.

To further assist during this time:

- **We have introduced ECO CAST LIVE**

The safe, secure online audition solution. Designed specifically for our industry. Find your Eco Cast Live invitations in your Actors Access account.

[More about Eco Cast Live](#)

- **SCHOOL SHOWCASES via Breakdown Express**

Performing arts students saw their showcases disrupted by COVID. In order to give these Performers the opportunity to showcase their talent, we have provided the training and the tools via Breakdown Express to manage and distribute their material to Casting Directors, Talent Representatives and Studio and Network Casting Executives across North America.

- **OPEN CALL fees waived**

Open calls are free for all **Actors Access** and **Actors Access Plus** members.

[How to respond to an Open Call](#)

- **ECO CAST transmission fees waived**

**Eco Cast** self-tape transmission fees including Open Calls and direct invitations are waived for all **Actors Access** and **Actors Access Plus** members.

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- **SAG-AFTRA 20% discount**

Members receive an even greater discount on an **Actors Access Plus** annual membership.

[SAG-AFTRA Discount](#)

- **Actors Access iOS App.**

Our free App makes submitting even easier.

[Actors Access iOS App](#)

- **Customer Support is here to assist you.**

We continue to be here to provide customer support and maintain the security and full functionality of our sites and services.

## **Actors Access Customer Support**

Monday to Friday 9:30 AM - 6:00 PM local time.

We are closed Saturday, Sunday and Statutory holidays.

310-385-6920 or 800-886-8716

[support@actorsaccess.com](mailto:support@actorsaccess.com)

Please [contact us](#) with any questions or if you require any assistance.

***All offices are closed to walk-ins.***

We continue to experience many rapid changes to our lives and the world at large. In order to stem the tide of this health crisis, we are following global protective measures including wearing face-mask, stay-at-home orders, social distancing and frequent, thorough hand washing. The health and safety of our clients, our Breakdown Services Team, families and loved ones is our top priority. You are not alone. Our collective resilience, empathy, compassion, hope, and collaborative approach will see us through this.

Sincerely,

Gary Marsh and the Breakdown Services Team

[Breakdown Services](#) - [Actors Access](#) - [Actors Access Plus](#) - [Talent Link](#) - [CastingAbout](#) - [Tutorial Videos](#) - [FAQ](#)

**Breakdown Services** champions authenticity and diversity in Casting and proudly works with the Casting Society of America (CSA), performers unions (including SAG-AFTRA, EQUITY, UBCP/ACTRA), GLAAD, MENASA advocates and other underrepresented Talent to shine a light on fair representation in Casting. To protect all Actors who use our site, we vet all people who request our service and represent Talent and those who post projects with us. We are proud to advocate for safe standards and the protection of all members of our community.

**NOTE:** Before participating in projects, consider the source. We encourage you to exercise caution, investigate, research, ask the community and report any questionable activity. Consider your safety, privacy, potential usage of your likeness and/or material and any financial component.